

vServices Limited
Cookies Policy
21 July 2017

BACKGROUND:

Please read these policies carefully and ensure that you understand them.

1. Definitions and Interpretation

1.1 In these Terms and Conditions, unless the context otherwise requires, the following expressions have the following meanings:

- “Content”** means any and all text, images, audio, video, scripts, code, software, databases and any other form of information capable of being stored on a computer that appears on, or forms part of, Our Site; and
- “We/Us/Our”** means vServices Limited [a company registered in England under 09441070, whose registered address is 18 Palm Court, Alpine Road London NW9 9BQ and is operating from Office # 109, 85 Tottenham Court Road, Fitzrovia, London W1T 4TQ
- (“Our Site”).** <https://www.vservices.com>

2. Information About Us

2.1 **Our Site, <https://www.vservices.com>, is [owned and] operated by Our Site, <https://www.vservices.com>, is [owned and] operated by vServices Limited [a limited company registered in England under 09441070, whose registered address is 18 Palm Court, Alpine Road London NW9 9BQ and is operating from Office # 109, 85 Tottenham Court Road, Fitzrovia, London W1T 4TQ**

3. Access to Our Site

- 3.1 Access to Our Site is free of charge. No part of Our Site requires payment of any kind in order to access or use it.
- 3.2 It is your responsibility to make any and all arrangements necessary in order to access Our Site.
- 3.3 Access to Our Site is provided “as is” and on an “as available” basis. We may alter, suspend or discontinue Our Site (or any part of it) at any time and without notice. We will not be liable to you in any way if Our Site (or any part of it) is unavailable at any time and for any period.

4. Cookie Law

4.1 A new law on cookies demands that you, as a website user, are given the opportunity to understand how cookies are used on our websites and consent to cookies being stored on your computer (laptop/mobile/tablet).

5. What are cookies?

5.1 A cookie is a small text file, typically of letters and numbers, downloaded to your computer when you access websites. Typically, they contain the following information: a site name and unique user ID, the duration of the cookie's abilities and effects, and a random number. As a rule, cookies cannot be used to reveal your identity or personally identifying information. When you visit a website that uses cookies for the first time, a cookie is downloaded onto your computer. The next time you visit that website, your computer checks to see if it has a cookie that is relevant and sends the information contained in that cookie back to the website. The website then notes that you have been there before, and in some cases, tailors what pops up on screen to take account of that fact. They also might record how long you spend on each page on a site, what links you click, even your preferences for page layouts and colour schemes. Generally, the role of cookies is beneficial, making your interaction with frequently-visited sites smoother with no extra effort on your part. Without cookies, online shopping would be much harder. Without cookies, some websites will become less interactive with the cookie option turned off.

6. Most common cookies

6.1 Session cookies

6.1.1 These cookies expire when you close your web browser (Internet Explorer, Firefox, Safari, Google Chrome). These cookies are used for various reasons, for example, remembering what you have put in your shopping basket as you browse a website. They can also be used for security to access your Internet banking or email.

6.2 Persistent cookies

6.2.1 These cookies are still stored on your computer after you have closed your web browser which allows your preferences on websites to be remembered. These cookies are used for a variety of purposes, for example, remembering your preferences on a website (your language choice or your user name on a particular website).

6.3 First and Third Party cookies

6.3.1 This refers to the website placing the cookie. First party cookies are cookies set by the website you are visiting. Third party cookies are set by another website; the website you are visiting may have advertising on the page and this other website will be able to set a cookie on your computer. Third party cookies on the main web browsers allow third

party cookies by default. Changing the settings on your browsers can prevent this.

6.4 Exceptions

6.4.1 There are some exemptions to the above where it is essential for a website to store information on your computer, for example, to provide a service to you that you have requested.

6.5 Our use of cookies

6.5.1 We use cookies to improve your experience on our websites and for functionality purposes, for example, if you choose to buy any of our products and services, you must consent to us placing a cookie on your computer;

6.5.2 We also use cookies to understand your usage of our website;

6.5.3 We have partners who have referred clients and in using cookies, we track referred sales so we can compensate our partners accordingly; and

6.5.4 We also use cookies for remarketing purposes, for example, once you have been on the vServices Limited website and then you visit another website which has Google adverts, you will see a vServices Limited advert to remind you of our products and services. We use Google Analytics on our website. How Google uses the data when you use our website may be found here. You may disable the Google Analytics function by means of a browser add-on to ensure the prevention of the sending of any analytical information to Google.

6.5.5 Further information can be found at

http://www.ico.gov.uk/for_organisations/privacy_and_electronic_communications/the_guide/cookies.aspx

and

<http://www.allaboutcookies.org/>.