

# Our QES Policy

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vServices Ltd is committed to an approach to its work that embodies quality, a concern for the environment, and fair dealings with staff and clients and comply with safety standards.

## **Quality Policy**

vServices Ltd is working to

- 1.1 meet the needs of its clients by providing services of recognised value
- 1.2 seek continued enhancement of its performance through improved processes
- 1.3 create conditions where people of high ability are attracted to work in the firm
- 1.4 achieve local delivery of the firm's global knowledge and skills, through the provision of networks, supported by appropriate training and facilities
- 1.5 maintain honour and mutual respect in relationships with clients, members of the firm and collaborators
- 1.6 operating within a management system which meets the requirements of ISO 9001.

We are committed to deliver projects with quality and highest possible performance.

## **Environmental Policy**

vServices Ltd is committed to practices that promote economic security, social betterment and environmental stewardship and will strive for continuous improvement of performance in these areas.

Following Environmental Policy, the firm will comply with legal and other requirements that relate to its environmental aspects and deliver projects recognised for their sustainability credentials, in line with client expectations.

## **Health and Safety Policy**

vServices Ltd is working to

- 1.7 ensure, so far as is reasonably practicable, the health and safety at work of all our employees including temporary and contract staff, and of other persons affected by our actions;
- 1.8 provide such health and safety training, specialist advice, information, instruction and supervision as may be necessary to personnel at all levels;
- 1.9 implement programmes for the prevention of injury and ill health and continued improvement in the management and performance of our health and safety systems;
- 1.10 operate within a management system that is registered as meeting the requirements of OHSAS 18001 or equivalent.

We are committed to comply with applicable legal and other requirements.